

Exceptional Patient Experience Award Nomination example

We want to encourage all staff to consider nominating an individual/team for the prestigious 'Exceptional Patient Experience' Award at the upcoming Staff Recognition Awards. As an example, we've used a nurse to illustrate how to submit an individual nomination. If you have an individual in mind that has gone above and beyond, exemplifying extraordinary service, commitment, and exceptional contributions, we encourage you to use this as a guide to craft your nomination, which we hope you will find helpful.

A. Individual Nomination

Nominee's Name: [Full Name]

Job Title: Nurse

Department: XX Ward

Site: St. Vincent's University Hospital

Phone: [Phone Number]

Email: [Email Address]

Line Manager: [Line Manager's Name]

Submission - Nomination Text:

Relevance:

I am honoured to nominate [Nominee's Name], our exceptional Nurse, for the Exceptional Patient Experience Award. [Nominee's Name] embodies the highest ideals of care, delivering extraordinary service to patients, families, and colleagues on a daily basis. Their unwavering commitment to providing compassionate care sets a shining example for all.

Contribution:

[Nominee's Name] consistently demonstrates understanding and compassion towards patients, going above and beyond to ensure their physical and emotional wellbeing. Their approach fosters harmonious teamwork, empowering their colleagues to provide holistic care that exceeds expectations. [Nominee's

Name] serves as a true advocate for patients, ensuring they feel supported and valued throughout their healthcare journey. Please add a specific example that demonstrates this.

Effectiveness:

The impact of [Nominee's Name]'s behaviours and actions is evident in the positive experiences of our patients and their families. Their empathetic approach creates an environment where everyone can thrive, fostering a sense of trust and confidence in the care provided. Patients often express their gratitude for [Nominee's Name]'s exceptional care, describing how it positively influences their healing process. Examples of the behaviours and actions of the nurse being nominated.

Transferability:

[Nominee's Name]'s compassionate and patient-centred approach can be transferred to other parts of the hospital to enhance the overall patient experience. Their commitment to understanding individual needs and fostering a supportive environment can significantly impact the wellbeing of patients across different departments. [Nominee's Name]'s exemplary care sets a standard for others to follow, creating a culture of empathy and patient-centeredness throughout the hospital.

In conclusion, [Nominee's Name] truly exemplifies the essence of the Exceptional Patient Experience Award. Their dedication to delivering exceptional care, fostering teamwork, and promoting the wellbeing of patients makes them a worthy candidate for this prestigious recognition.

Thank you for considering my nomination of [Nominee's Name] for the Exceptional Patient Experience Award.